

## **Supplementary Terms and Conditions for Scheduled Cruises**

The following provisions apply in addition to the General Terms and Conditions of Seminarschiff Fluxservice GmbH.

### **§ 1 Tickets for Scheduled Cruises**

1. Before boarding, a valid ticket must be purchased either onboard or via our online shop.
2. A valid ticket must be presented when boarding and upon request. If no valid ticket can be presented during a ticket inspection, the appropriate fare must be paid subsequently.
3. For our scheduled cruises, § 312g (2) sentence 1 no. 9 of the German Civil Code (BGB) applies. This regulation excludes the right of withdrawal for services related to leisure activities when the contract specifies a specific date or period for performance.
4. Issued tickets will not be refunded if the cruise is not attended. No refund will be given for reduced group sizes on group tickets purchased in advance.

### **§ 2 Vouchers**

1. All types of vouchers are valid for any cruise we offer at the time of redemption.
2. Vouchers cannot be extended.
3. Each voucher is valid until December 31st of the following year after purchase.
4. The statutory right of withdrawal applies to vouchers, provided you are a consumer within the meaning of § 13 BGB, and subject to the following provisions:

#### **Right of Withdrawal**

You have the right to withdraw from the contract within 14 days after receiving the goods, without giving any reason. To exercise your right of withdrawal, please inform us—Seminarschiff Fluxservice GmbH, Blockdammweg 39–59, 10318 Berlin (Phone: +49 176 3637 8047, Email: [info@seminarschiff.com](mailto:info@seminarschiff.com))—via email. You may use the attached model withdrawal form. Sending the email before the withdrawal period expires is sufficient.

#### **Consequences of Withdrawal**

If the contract is withdrawn, we will refund the payment received within 14 days.

#### **Model Withdrawal Form**

If you wish to withdraw from the contract, please email us at: [info@seminarschiff.com](mailto:info@seminarschiff.com)

Please include the following information:

- Cancellation of the following service:
- Description of service
- Purchase date
- Name of purchaser

### **§ 3 Changes to the Schedule**

1. In the event of severe weather, force majeure (especially fire damage, flooding, strikes, lawful lockouts, and disease outbreaks including epidemics and pandemics, provided that the risk level is classified as at least "moderate" by the Robert Koch Institute), technical failures not caused by us, or closures of waterways or locks, we reserve the right to cancel the cruise or alter the route. No refund or reduction claims can be made in such cases.
2. We reserve the right to change to a different vessel for the cruise.

### **§ 4 Cancellation by Seminarschiff Fluxservice GmbH**

1. We reserve the right to cancel scheduled cruises if the minimum number of 6 passengers is not reached. In such cases, the ticket price will be refunded. Further claims are excluded.
2. If the cruise must be canceled due to fault on the part of Seminarschiff Fluxservice GmbH, the ticket price will be refunded. Further claims are excluded.

### **§ 5 Liability**

1. We are liable for our contractual obligations with the due care of a prudent businessperson. Claims for damages by passengers are excluded. This does not apply to damages resulting from injury to life, body, or health due to a breach of duty by us or our legal representatives or agents.
2. Should disruptions or defects in our services arise, we will remedy them. Passengers are required to inform us immediately if they notice any situation that could lead to damage.

### **§ 6 Loss or Damage to Personal Belongings**

1. We accept no liability for the loss or damage of personal items brought onboard.
2. Lost property will be kept for a maximum of three months. Items can be collected in person at our Alt-Moabit dock during opening hours.

### **§ 7 Passenger Liability for Damages**

1. Passengers are liable for any damage they cause to the vessel, furnishings, inventory, docking facilities, etc.
2. Parents are liable for their children.

### **§ 8 Miscellaneous**

1. Flammable, explosive, corrosive, or foul-smelling substances may not be transported.
2. The consumption of food and beverages brought onboard is strictly prohibited.